



Scott Caldwell

President and Chief Executive Officer, The Resource Group



Scott Caldwell is the President and Chief Executive Officer of The Resource Group, a business transformation services organization that specializes in non-payroll spend management and the operational and change management processes that sustain the value delivered. Mr. Caldwell developed The Resource Group's User-Directed Integrated Solutions, which holistically provide Strategic Sourcing, Operations and Logistics Optimization, and Change Management to more than 160 acute care hospitals and 2,700 related locations in 22 states and the District of Columbia. The Resource Group manages a portfolio of \$8.4B in supply, purchased services, pharmacy, construction materials, capital, and IT spend and has delivered an annual expense reduction over \$1.2B to its Participants.

Mr. Caldwell has over 40 years of successful leadership at companies including Hyatt, DeRoyal, Cap Gemini, Ernst and Young, McKesson, Deloitte Consulting, and The Resource Group. Mr. Caldwell has an extensive background in hospitality management, supply chain transformation consulting, ERP deployment, supply chain logistics, contracting, complex operating room delivery systems, operating room throughput, cost/process/utilization controls and optimization efforts around physician preference items. Additional accomplishments include success in corporate restructuring and business development.

These skills, along with the efforts of many talented people of The Resource Group, have prepared Mr. Caldwell to lead the supply and services cost management efforts for The Resource Group's Participants. Through its proprietary User-Directed Integrated Solutions, The Resource Group's Participants consistently realize 8-18% savings on their non-payroll expenses, including supplies, purchased services, pharmacy, construction materials, capital, and IT.

In addition to delivering savings to its Participants, Mr. Caldwell has established a culture of putting people first by prioritizing the associate experience. Under his leadership, The Resource Group has created talent development programs for associates, including an internal learning and development

platform, Accelerate U, as well as the Operational Excellence program which has led to the recruitment and training of over 225 talented, recent graduates. Furthering his commitment to provide a pathway to healthcare, he designed the Intern Where You Learn program for students to gain business experience during their time as a post-secondary student and he is the founding donor of “The Way Out Fund” at Berea College, a program which enables internship opportunities for academically advanced and financially challenged students. He also serves on the Howard University Supply Chain Management Advisory Board in Washington, DC.

Mr. Caldwell attended the University of Tennessee, where he earned his bachelor’s degree in general management and his master’s degree in business administration. He was selected by his peers and faculty of the University of Tennessee as the “MBA Leader of the Year.” In 2020, Mr. Caldwell completed Ascension’s Leadership Academy, a professional and spiritual formation and development program that provides space for senior leaders to grow competencies that strengthen strategic capabilities, test new concepts and launch innovative initiatives. In the same year Mr. Caldwell also completed Ascension’s Executive Formation, which included an evolving set of programs, services and resources to equip leaders and associates with personal qualities and skills necessary to advance The Resource Group’s purpose in an ever-changing healthcare landscape. Additionally, in the spirit of continuous learning, in 2021, Mr. Caldwell obtained the Certificate of Management Excellence from Harvard Business School, having completed three executive education programs in the areas of international business, authentic leadership development, and negotiation.